

# m.Reports



## A native EMC Watch4net Mobile App for Device Monitoring and Service Level Agreement (SLA) Reporting



We all know IT infrastructure experiences breakages and downtimes.

We all run software and hardware solutions to redress these situations.

We run monitoring technologies for every component group of infrastructure silos: storage, servers, network, routers, switches, VOIP, virtual machines etc.

Often, however, it's very difficult to get a holistic view of every device in your system, particularly across all platforms: virtual and physical.

Often, it's very difficult to collaborate with other infrastructure stakeholders to pinpoint and solve problems.



iQ Consult has developed the ultimate solution – m.Reports:

- Runs on any iOS device for ease of mobility
- Monitors every device in your entire infrastructure across ALL silos
- Reports in an easy to read fashion (configurable thresholds)
- Collaborate across silos to resolve problems and potential disasters

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**m.Reports = EMC Watch4Net reporting on any iOS device**

Graphical Reporting

Alerts - Sharing - Easy to setup and use - Secure

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# mReports = EMC Watch4Net reporting on any iOS device.

Leverage mobile benefits including alerts, sharing and an easy to use, natural interface.

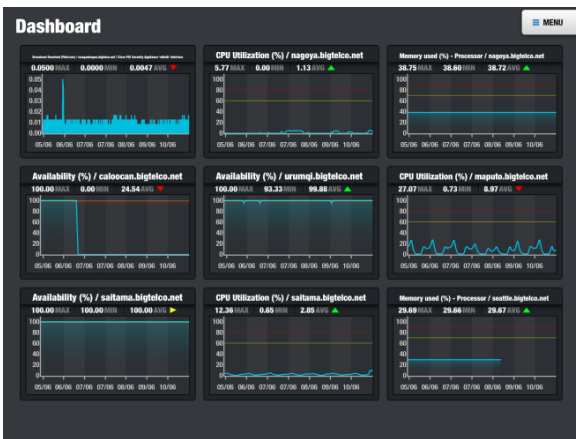
## Alerts

Through alerting the user is able to monitor your entire infrastructure anywhere, anytime. Customisable push notifications allow the user to receive device information instantly, for example in the event a router goes down.



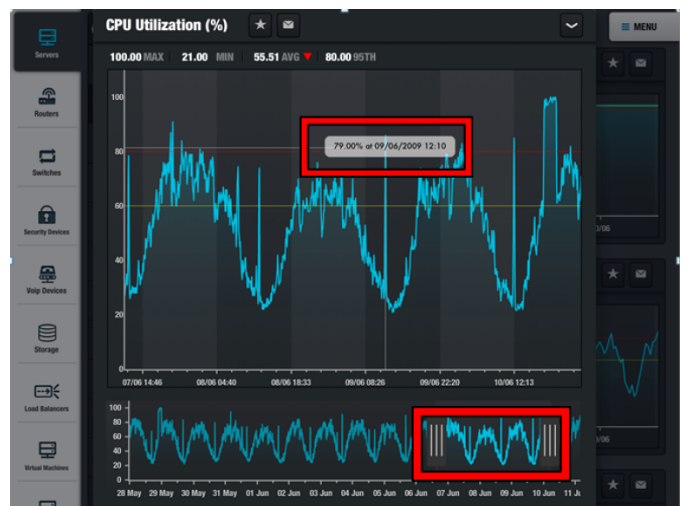
## Customisable Dashboard

Through the Dashboard specific device graphs can be followed easily by the user. Devices of importance or devices previously causing issues in the past can be monitored for changes.



## Native—Natural Interface

As m.Reports has been natively designed for mobile devices, navigation has been made simple using multi-touch gestures. Using these gestures graphs can easily be zoomed, cropped and analyzed with pin-point accuracy.



## Shared Intelligence

Assist your team by instantly sending graphs or tables via email straight from your mobile device. This allows your service desk or engineers to be notified of an issue as soon as it occurs with the



## Secure yet requires Low Bandwidth

m.Reports supports Watch4net authentication and as such there is no need for additional user management. Communication between the Watch4net server and each mobile device is secured by SSL. Caching is used between the Watch4net server and your mobile device to achieve a more responsive user experience with low data usage on your mobile.

## What's Involved?

1. Install the m.Reports virtual appliance in your DMZ (requires direct access to your W4N server)
2. Configuration by iQ consult
3. Deploy the m.Reports app via the App-Store to your devices, which then connected to your virtual appliance.
4. Log on and monitor your infrastructure

All within 2-3 Days

